

INTEGRATED MANAGEMENT SYSTEM: QUALITY, SAFETY, AND ENVIRONMENT

DAIKO S.R.L. distinguishes itself as a reliable supplier of welding consumables, ensuring compliance with the most rigorous quality and technical standards in the main industrial sectors. Founded with a focus on corrosion-resistant alloys, DAIKO has expanded its catalog, offering solutions for all welding needs, from SMAW, GTAW, GMAW, FCAW, and SAW to ESW methods. DAIKO's success stems from a careful selection of raw materials and a consolidated synergy with the best international manufacturers. DAIKO S.r.l.'s strategy is to professionally assist its customers both in terms of service and product and to do so promptly, a promptness that large groups often cannot ensure. For this reason, the Management has introduced an Integrated Quality Management System in which coordinated processes are developed to meet applicable requirements, in compliance with regulations and Italian Legislative Decree 231/2001.

Italian Legislative Decree 231/2001 plays a central role in the business management of DAIKO S.R.L., serving as a regulatory framework to ensure the company's administrative responsibility and compliance with the highest ethical and legal standards. This Decree not only governs the prevention of crimes within the organization but also guides governance strategies, influencing every aspect of the Integrated Management System. Its application permeates all of DAIKO's activities, ensuring that quality, safety, environmental respect, and operational transparency are always aligned with a rigorous code of conduct, safeguarding the company's and society's success.

A commitment to quality, safety, and the environment

DAIKO S.R.L. has adopted an Integrated Management System compliant with international standards ISO 9001, ISO 45001, and ISO 14001, which permeates every aspect of the company. This system is based on:

- **A well-defined scope:** Development and marketing of consumables and services for welding.
- **An in-depth analysis of the organizational context:** Evaluation of internal and external factors that influence business objectives.
- **A focus on the needs of stakeholders:** Understanding and meeting the expectations of customers, suppliers, employees, and the community.
- **A proactive management of risks and opportunities:** Effective identification and management of risks and opportunities in business processes.

In implementing its Quality Management System, DAIKO S.r.l. applies the concept of risk-based thinking, evaluating and managing risks and opportunities, taking into account the organizational context and the needs and expectations of stakeholders. This approach, integrated with the guidelines of Legislative Decree 231/2001, ensures that the company operates in compliance with the regulations governing the administrative responsibility of legal entities.

In particular, DAIKO S.R.L. bases its corporate philosophy on four fundamental pillars that guide every aspect of its operations:

1. Health, Safety, and Environment

A safe and healthy work environment: DAIKO is committed to creating a work environment that protects the health and well-being of its employees, minimizing the risks of accidents and occupational diseases. Prevention is at the core of this philosophy, with a constant focus on continuously improving working conditions. Regulatory compliance and respect for the environment: DAIKO operates in full compliance with current regulations on the environment and safety, ensuring a minimal impact on the ecosystem. The company makes sustainable choices in its business management and collaborates with suppliers who share its values of ethics and social responsibility.

2. **Sustainability and Social Responsibility**

Sustainable choices for a better future: DAIKO is aware of its role in society and is committed to making sustainable choices in every aspect of its activity. The company promotes the reduction of environmental impact, the efficient use of resources, and the enhancement of the territory. Ethical and shared collaborations: DAIKO carefully selects its suppliers, favoring those who share its values of ethics and social responsibility. These collaborations, based on transparency, trust, and mutual respect, follow the principles of ethical and social responsibility.

3. **Goals and Continuous Improvement**

SMART goals for success: DAIKO defines specific, measurable, achievable, relevant, and time-based (SMART) goals that guide its development and growth. These goals are integrated with those of international reference standards, ensuring a rigorous and structured approach. Involvement and empowerment at all levels: DAIKO believes in the involvement and empowerment of all employees in achieving business goals. The company promotes a culture of continuous improvement, encouraging the contribution of ideas and proposals from all collaborators. The Management is deeply convinced that the effective implementation of the Quality Management System can only be achieved through the involvement and conscious contribution of all employees, in line with the provisions of Legislative Decree 231/2001, which promotes crime prevention and shared responsibility.

4. **Creating value for customers**

DAIKO considers the creation of value for its customers essential for the achievement and sustainability of business and social success. To this end, the company prioritizes:

- Customer-oriented approach: DAIKO adopts a customer-centric philosophy, committing to meeting and exceeding expectations in every aspect of business operations. This approach guides decisions and actions, placing the customer at the heart of the operational strategy.
- Quality objectives: The company is dedicated to achieving quality objectives that increase customer satisfaction. This involves consistently exceeding reference parameters, aligning with customer expectations, and promoting a culture of continuous improvement.
- Transparent communication: DAIKO places great importance on timely, accurate, and transparent communication. This ensures informed decisions and the sharing of valuable feedback, fostering constant improvement. DAIKO's corporate policy is communicated internally through company bulletin boards and externally through the website.

- Inclusive involvement: The active involvement of all employees, collaborators, and external stakeholders is essential for DAIKO. Every individual has a key role in the continuous improvement process, promoting a collaborative culture that values ideas and ensures the collective success of the company and its customers.
- Only qualified suppliers: DAIKO establishes partnerships with qualified suppliers and manufacturers, ensuring the consistency and quality of products. These collaborations respect the ethical and legal standards of Legislative Decree 231/2001, enhancing the company's ability to meet and exceed customer expectations.

Constant monitoring and corrective actions

DAIKO constantly monitors its progress towards achieving its objectives, implementing corrective actions when necessary. The company is committed to a continuous learning process aimed at optimizing its performance and increasing customer satisfaction.

A reliable partner for a sustainable and safe future

DAIKO S.R.L. is committed to maintaining the highest standards of quality, safety, environmental respect, and ethics. Through continuous innovation and constant attention to customer needs, DAIKO consolidates its position as a leader in the welding consumables sector, offering reliable and sustainable solutions for a safer working future and the protection of the planet.

A commitment to continuous improvement: DAIKO's driving force

DAIKO's top management is firmly convinced that a Management System compliant with international standards ISO 9001, ISO 14001, and ISO 45001 and in compliance with Legislative Decree 231/2001 is an indispensable tool for pursuing continuous improvement in its performance. This commitment translates into:

- A proactive approach to identifying and managing risks, with particular attention to the prevention of accidents and occupational diseases.
- Continuous improvement of business processes through the implementation of innovative methodologies and the adoption of the best available technologies.
- Training and awareness-raising of employees to promote a culture of safety, quality, and respect for the environment.
- Transparent communication with stakeholders to share progress made and future objectives.

DAIKO S.R.L. is proud of its Integrated Management System and its contribution to achieving the company's objectives of quality, safety, environmental respect, and business success, and is committed to keeping this document up to date and disseminating its contents to all collaborators. The management assumes responsibility for pursuing the principles outlined, providing the necessary resources, and promoting a collaborative and proactive attitude among all members of the organization, in compliance with Legislative Decree 231/2001.

San Biagio di Callalta (TV), 09.05.2025

CEO

DAIKO S.r.l.
Sede Legale:
Via Felissent, 84 D - 31100 TREVISO
Sede Operativa e Deposito:
Via Aquileia, 15/13 - 01010 S. Biagio di Callalta (TV)
C.F. / P.IVA: 04907220265
Ing. Claudio Ongaro
Legale Rappresentante
DAIKO S.r.l.